



HELP DESK



Contact Path	Hours of Operation	Conditions
Phone 1-800 387.8898 (US/CA) 001 905 813.7998	Normal Business Hours 08:00 to 20:30 EST Mon-Fri	Live coverage
Phone 1-800 387.8898 (US/CA) 001 905 813.7998	Outside of Normal Business Hours	Requires a i-Serv 24/7 enabled Customer Site ID to access
Email AHD.support@psion.com	08:00 to 20:30 EST Mon-Fri	Four Hour Response
Email hd24@psion.com	Outside of Normal Business Hours	Next HD Business Day
Web www.ingenuityworking.com	24/7	Next HD Business Day Via the Teknet application Information, RMAs, Ticket History